



## MEETING MINUTES

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### **Cleveland Claims Association**

**September 24, 2009**

**12:00 pm – 1:15 pm**

#### Welcome

Karen Sivik, State Auto Insurance & President of the Cleveland Claims Association, welcomed the group and thanked everyone for providing an RSVP for the meeting.

Karen introduced the Officers and meeting attendees were asked to go around the room and introduce themselves.

The Treasurer's report was read by Karen Sivik, as Sondra McCarthy was unable to attend.

#### Old Business

Karen Sivik announced the completion of the Cleveland Claims Association website ([www.ClevelandClaims.com](http://www.ClevelandClaims.com)) and urged all members to visit the site and provide feedback. Membership applications will soon be available online to print out. Website advertising opportunities will also be available online soon. The price of these ads has been lowered from \$175 to \$50.

The spring golf outing was held on June 26, 2009 at Bob-O-Links and was the best outing the Association has had in years. A total of 120 people golfed in the outing.

#### New Business

Karen will continue to send out monthly updates and asked if there was anything in particular that the members would like to see added. Sondra McCarthy had previously stated that she would like a "newspaper" style letter to go out. This would enable advertisers to get a little more exposure and could include a message from the President. We would like to explore this idea and are open to suggestions from the members.

Applications are still being accepted for the fall golf outing at Coppertop which is to be held on October 2, 2009. Please have these in to Al Attewell by Tuesday, September 29, 2009.

Enservio-Contents Inventory System has offered to give 2.5% of your loss to the Cleveland Claims Association for the next 30 days if you use them mention the Claims Association.

Membership applications will no longer be accepted online. You will need to visit the website to print out a copy, as all applications must be filled out and accompanied by a signature. We are starting fresh and ALL members must complete a membership application for the 2009-2010 year. Please bring your applications to the next meeting or mail it in. PayPal will soon be available – it will be the member's responsibility to provide a paper copy of the PayPal receipt with your application.

Karen announced that we are looking for volunteers. We need 2 people for the Entertainment Committee, and 1 person to help with Membership.

Carol Bednar of Oswald Companies and Michelle Kirda of Belfor volunteered for the entertainment committee.

#### Heard it on the Streets

Several members are looking for employment, so please be sure to share any information regarding employment opportunities with the Claims Association.

Phil Kaplan stated that Joe Weber with Crawford Companies has 2 job postings. Both are for the position of NEW TRAINEE ADJUSTER (Toledo and Detroit offices).

### Speaker

Jon Barber, Director of Portage County Emergency Management Agency, spoke on the Ready Campaign, National Preparedness, and being ready in our own communities in the event of a disaster. He brought many helpful handouts and urged members to visit [www.ready.gov](http://www.ready.gov) for more information.

### Closing

Karen Sivik thanked our speaker and announced that our next meeting would be October 22, 2009. Door prizes were handed out. Karen asked that a motion be made to adjourn the meeting, Bob Yanks made a motion, it was seconded, all were in favor and the meeting was adjourned.

### Note from the Secretary

A special thanks to the following members who provided door prizes at September's meeting:

1800PackRat, Carrara Companies, CRDN, Emerald Art Services, Frank Bruno Independent Insurance Adjusters, FRST Team/DKS, Integrated Restoration, JBower, Liberty Home Contractors, Norbrook Building, Paul Davis Restoration, RestorX, Rudick Forensic Engineering, Roth Construction, and York Claims Services.