



MEETING MINUTES

Cleveland Claims Association
February 25, 2010

Welcome

The meeting was called to order. Karen Sivik, State Auto Insurance & President of the Cleveland Claims Association, welcomed the group and thanked everyone for providing an RSVP for the meeting.

Meeting attendees were asked to go around the room and introduce themselves.

Treasurer's Report

Jaime Shoens read treasurer's report in Sondra's absence. As of January 31, 2010 the ending balance was \$10,752.38.

Old Business

Karen stated that we are continually working on updating the website and asked all members to visit the site to make sure they have paid dues for 2010. If your name does not appear, then you have not paid your dues. Karen announced our annual event which would be held at the Corner Alley in Downtown Cleveland on April 9th. This event is free to members and guests are \$25.00. Please visit the website for more information.

New Business

We are diligently working to increase the membership ratio by getting the word out to agents and adjusters. If anyone has suggestions, please contact Karen Sivik.

Vendor Spotlight

Matt Benedict of FRSTeam by DKS was our spotlight vendor. Next month's spotlight vendor will be Linda Palazzi from Dry Cleaning Specialties.

Heard it on the Streets

There is no news to share.

Speaker

Crystal Thies from Crystal Clear Buzz was the speaker. She spoke on social media and optimizing your linkedin account.

Closing

Karen Sivik thanked our speaker. Door prizes were handed out. A motion was made by Lonnie to adjourn the meeting, and was seconded by Karen.

Note from the Secretary

A special thanks to all of members who provided door prizes at February's meeting:
Belfor Property Restoration, CRDN, Dry Cleaning Specialties, Emerald Art Services, FRSTeam by DKS, Housing Headquarters, Mendco Construction, Norbrook Building, PuroClean, Restoration Express, and Roth Construction.