



MEETING MINUTES

Cleveland Claims Association November 19, 2009

Welcome

The meeting was called to order. Karen Sivik, State Auto Insurance & President of the Cleveland Claims Association, welcomed the group and thanked everyone for providing an RSVP for the meeting.

Karen introduced the Officers and meeting attendees were asked to go around the room and introduce themselves.

Old Business

Karen Sivik stated that the Cleveland Claims Association website (www.ClevelandClaims.com) is getting better every month and we are now hoping for advertisements to start coming in. The application is available online. Due to circumstances beyond our control, paypal was delayed, but we are hoping to have it up and running soon. Please note that membership applications cannot be submitted online. They can be mailed to the PO Box or brought to a meeting.

New Business

Karen announced that our December Holiday meeting would held at the Holiday Inn in Independence. We are anticipating a large turnout and hope to sponsor all the children that we were given. The Children's names are listed on the website. Please pick the child/children you would like to sponsor and email that information to Karen.

Heard it on the Streets

There was no new information at this time.

Speaker

Sue McConnell from the Cleveland Better Business Bureau was our speaker in November. Sue is the Vice President of Public Relations and Marketing and discussed the Better Business Bureau's membership services & accreditation and how the BBB can benefit your business. Sue will also discuss how to identify and prevent the most recent scams being committed in our area.

Closing

Karen Sivik thanked our speaker and announced that our December meeting would be the "Holiday" meeting held at the Holiday Inn. Door prizes were handed out. A motion was made to adjourn the meeting.

Note from the Secretary

A special thanks to all of members who provided door prizes at November's meeting. Please note that no formal meeting was held in December as it was our Holiday party. No business was discussed.