



MEETING MINUTES

Cleveland Claims Association January 28, 2010

Welcome

The meeting was called to order. Karen Sivik, State Auto Insurance & President of the Cleveland Claims Association, welcomed the group and thanked everyone for providing an RSVP for the meeting.

Karen introduced the Officers and meeting attendees were asked to go around the room and introduce themselves.

Treasurers Report

Sondra McCarthy read the treasurer's report. As of December 31, 2009 the ending balance was \$6503.26. As of today's meeting (January 28, 2010) the balance was \$11,222.38.

Old Business

Karen Sivik stated that the Cleveland Claims Association Holiday party was a great success. Everyone seemed to enjoy themselves and each of our 100 children were sponsored and had a nice holiday because of our efforts. The website (www.ClevelandClaims.com) is getting better every month and we now have paypal up and running! If you would like to pay for your meeting in advance, you can use pay pal – but you need to be sure to bring your receipt to the meeting. You can also pay for your membership online, but you will still need to attach your pay pal receipt to your membership application.

New Business

Karen stated that we are looking to have an event for February or March since we have had such a growth in membership and we have a positive bank balance. The Board has a few things in the works and we are hoping to make an announcement soon.

Karen announced that our December Holiday meeting would held at the Holiday Inn in Independence. We are anticipating a large turnout and hope to sponsor all the children that we were given. The Children's names are listed on the website. Please pick the child/children you would like to sponsor and email that information to Karen.

Vendor Spotlight

The vendor spotlight will begin today. Brooke Cowdin of ServiceMaster by AmeriSteam was our spotlight vendor. Next month's spotlight vendor will be Matt Benedict from DKS.

Heard it on the Streets

The Hartford is looking for adjusters. I believe they said they were looking for the Detroit area. DKS is also looking for people to work at their Columbus Branch. Belfor is looking for a production manager. Westfield is looking for a Personal Lines Property Inspector. ServiceMaster is looking to fill positions in their Buffalo office.

Speaker

Sue McConnell from the Cleveland Better Business Bureau was our speaker in November. Sue is the Vice President of Public Relations and Marketing and discussed the Better Business Bureau's membership services & accreditation and how the BBB can benefit your business. Sue will also discuss how to identify and prevent the most recent scams being committed in our area.

Closing

Karen Sivik thanked our speakers from the March of Dimes. Door prizes were handed out. A motion was made by Lonnie to adjourn the meeting, and was seconded by Jaime.

Note from the Secretary

A special thanks to all of members who provided door prizes at January's meeting.